

insurance matters



professional liability insurance for  
**retired LAWYERS,**

estate trustees, emeritus **LAWYERS,**  
judges and others no longer engaged  
in the practice of law



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**Note:** Throughout this booklet, certain words have been capitalized to indicate they have a specific meaning as defined in this booklet and in the LAWPRO POLICY.



# your exposure to claims never retires

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Liability insurance is an important element of every LAWYER'S practice — including that of LAWYERS who have retired from active private practice.

Although you have retired from law practice, you are not “off the hook” for any claims that may be made against you. On the contrary, you continue to be liable for PROFESSIONAL SERVICES that you, or your former partners or associates, provided in the past, and are well advised to seriously consider the exposure that your past legal practice continues to present.

Furthermore, the basic Run-Off Insurance Coverage provided free of charge to all LAWYERS who have retired from law practice may not be sufficient to cover the cost of claims that may be made against you while retired (or otherwise exempt), to date, this year and in the future.

Consider the following facts, based on an analysis of LAWPRO's claims statistics over the past ten years:

- 1 in about 40 claims exceeds the \$250,000 coverage limit generally in place for retired lawyers;
- 1 in 100 claims exceeds \$500,000;
- because it takes on average two to three years for a claim to surface, and sometimes much longer, you continue to be exposed to the likelihood of a claim, even if you are no longer in practice.

This booklet explains why liability insurance is as important an issue for you today as it was while you were in active private practice. It reviews the many options available to you to increase your insurance coverage protection. And it explains the importance of applying now for increased coverage protection, to avoid any gaps in insurance coverage.



# are you eligible for exemption?

## Non-PRACTISING LAWYERS

By-Law 6 of the *Law Society Act* requires that every LAWYER who engages in the practice of law in Ontario and is not “otherwise exempted” must pay the insurance premium levy each year.

The exemption criteria are set out in Appendix I on pages 26 to 28. The criteria under which a LAWYER who is retired from active practice can apply for exemption from payment of insurance premiums and levies are as follows:

9.(1) The following are eligible to apply for exemption from payment of insurance premium levies:

1. Any licensee\* who, during the course of the year for which a levy is payable, will not engage in the practice of law in Ontario.

This exemption is referred to as eligibility rule (a) not practising in Ontario, in the LAWPRO exemption form.

### Interpreting the exemption

The exemption criteria make it clear that, to qualify for an exemption, you cannot engage in the practice of law in Ontario. Essentially, you cannot be providing PROFESSIONAL SERVICES in private practice. If you are a judge, or are fully retired from the practice of law, you need not purchase the standard insurance program coverage, and need not pay the insurance premium.

If you engage in the practice of law for others such as family, friends or associates, even if on a *pro bono* basis, you are in fact considered to be providing PROFESSIONAL SERVICES in private practice. You **would not** qualify for exemption and would be required to pay the LAWPRO insurance premium as required by the Law Society.

As well, in situations where you are retired as a LAWYER but are acting as a mediator, arbitrator, immigration consultant or are otherwise providing services that are often but not exclusively provided by LAWYERS, it should be absolutely clear to clients and others that you are not providing these services as a LAWYER. If you do provide these services in your capacity as a LAWYER, you are considered to be engaging in the practice of law in private practice and must pay the insurance premium.

If, in retirement, you plan to act as estate trustee, trustee for *inter vivos* trust, or attorney for property, you will want to consider the practice implications discussed in the following section.

\* “Licensee” means a licensee who holds a Class LI licence.

## are you eligible for exemption?

✓ Yes – Turn to page 5

✗ No – Turn to page 20

### LAWYERS acting as estate trustee, trustee for *inter vivos* trust, or attorney for property

As you wind down your law practice, it may be that you are named or act as an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, even though the rest of your practice is being wound down or turned over to one or more LAWYERS who remain in practice.

If so, you can expect to have certain obligations to the Law Society, even though you may not be required to pay the Law Society's annual fee, including:

- having to declare to the Law Society such trusteeships or powers of attorney upon retirement (or change to a non-practising status); and
- having to file the appropriate exemption forms each year with LAWPRO to confirm that you continue to be exempt from the payment of insurance premium levies.

The exemption criteria are set out in Appendix I on pages 26 to 28. The criteria under which a retiring LAWYER who continues to act as an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, can apply for exemption from payment of insurance premiums and levies under By-Law 6, are as follows:

9.(1) The following are eligible to apply for exemption from payment of insurance premium levies:

7. Any licensee\* who, during the course of the year for which a levy is payable will act in the capacity of, an estate trustee, a trustee for an *inter vivos* trust, or an attorney for property in respect of an estate, a trust or a property of a person other than a related person of the licensee of which the licensee was named as estate trustee, trustee or attorney while the licensee was engaged in the practice of law in Ontario, and

\* "Licensee" means a licensee who holds a Class LI licence.

- i. will not otherwise engage in the practice of law in Ontario, or
- ii. who otherwise qualifies for exemption from payment of insurance premiums levies under paragraph 4, 5 or 6, and will not engage in the practice of law in Ontario other than as provided for under this paragraph or paragraph 4, 5 or 6.

This exemption is referred to as eligibility rule (h) estate trustee, trustee for *inter vivos* trust, attorney for property, in the LawPRO exemption form.

## Interpreting the exemption

This exemption is also available to you, regardless of whether you are acting on a single trusteeship or power of attorney, or a number of trusteeships or powers of attorney.

However, this exemption may not apply to every instance in which you act as estate trustee, trustee for *inter vivos* trust, and/or attorney for property.

For example, your role as estate trustee, trustee for *inter vivos* trust, or attorney for property, must be residual work from your past practice in Ontario, which would not be the case where you have been named as an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, only after leaving private practice.

As well, this exemption would not apply to any trusteeship or attorney for property, where you have been named or are acting in respect of a member of your own family. So, for instance, this exemption would not apply to a LAWYER who has never been in practice and acts as an estate trustee for a family member. For this purpose, members of the LAWYER'S own family means "related persons" as defined under section 251(2) of the *Income Tax Act (Canada)*.

If these are the only types of occasions in which you have been named or act as an estate trustee, a trustee for an *inter vivos* trust, or an attorney for property in relation to your retirement, you would not elect exemption on the basis of eligibility rule (h). Instead, you would simply look to apply for exemption on the basis that you are not engaged in the practice of law in Ontario, as described in the previous section.

## are you eligible for exemption?

✓ Yes – Turn to page 5

✗ No – Turn to page 20

# insurance coverage for exempt\* LAWYERS

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## Run-off insurance coverage

As a LAWYER who is exempt\* from the requirement to pay the insurance premium levy, you are provided with only basic Run-Off Insurance Coverage, at no charge. The standard Run-Off Coverage provides you with limited protection.

## Features of Standard Run-Off Coverage

Its key features are as follows:

- The coverage limit of \$250,000 per claim and in the aggregate (in total) is a one-time limit and is not re-instated annually. So you are covered to a maximum of \$250,000 for all of the claims made against you while exempt,\* including the year you leave active private practice, past years in which you were exempt,\* and all future years while exempt.\*
- This \$250,000 per claim/in the aggregate limit is applicable to claim expenses, costs of repairs, pre-judgment interest and indemnity payments for each claim made against you. All such amounts incurred to resolve a claim reduce the funds available under the policy limit to respond to all other claims made against you.
- The coverage limit is subject to a \$5,000/claim deductible, applicable to claim expenses, indemnity payments and/or costs of repairs together.
- Run-Off Coverage applies only to claims arising out of services provided while you were in private practice or maintained the full, ongoing practice coverage, except as otherwise noted below.
- Run-Off Coverage **does not** provide coverage for claims arising out of PROFESSIONAL SERVICES that you provide while exempt from paying the insurance premium. In other words, **you are not covered for PROFESSIONAL SERVICES you currently provide unless you are paying for the standard practice insurance coverage.** The only exceptions to this are with respect to PRO BONO SERVICES provided through an approved *pro bono* PROFESSIONAL SERVICES program associated with Pro Bono Law Ontario, and where you have applied for and purchased additional coverage specifically for certain services as estate trustee, trustee for *inter vivos* trust, or attorney for property. Details concerning these exceptions are more fully described on pages 6 and 7, and on 14 and 15, respectively.

\* For reasons other than mobility or a temporary leave of absence

- You are provided with this Run-Off Coverage only for as long as the Law Society maintains insurance coverage with LAWPRO.

## Innocent Partner Coverage

As part of the \$250,000 Run-Off Coverage that you receive free of charge, you are provided with run-off protection against innocent partner claims.

This means that if claims are made against you — once you leave private practice — for the dishonest, malicious, criminal or fraudulent acts of a former partner or associate, your Run-Off Coverage provides you with sublimit coverage of up to \$250,000 per claim and in the aggregate for claim expenses and indemnity payments, including repair costs. This is subject, however, to any erosion in this limit as a result of all other claims reported by you under your Run-Off Coverage.

## **pro bono PROFESSIONAL SERVICES**

LAWYERS providing *pro bono* PROFESSIONAL SERVICES on behalf of a non-profit organization can apply in advance to LAWPRO, so that providing these PROFESSIONAL SERVICES does not disqualify them from claiming exemption under the insurance program.

The insurance program also encourages the provision of *pro bono* PROFESSIONAL SERVICES through programs associated with Pro Bono Law Ontario as follows.

### Pro Bono Law Ontario

#### **Qualifying PROFESSIONAL SERVICES**

The provisions described on the following page apply specifically to *pro bono* PROFESSIONAL SERVICES provided by LAWYERS after January 1, 2003, through approved programs associated with Pro Bono Law Ontario, and will not include PROFESSIONAL SERVICES beyond:

- (a) those rendered to low income persons in civil matters or in criminal matters for which there is no government obligation to provide counsel;

- (b) services that simplify the legal process for, or increase the availability and quality of PROFESSIONAL SERVICES to persons of limited means; and/or
- (c) those rendered to charitable, non-profit and public interest organizations with respect to matters or projects to address the needs of low-income and disadvantaged individuals.

### Coverage for exempt LAWYERS

LAWYERS who claim an exemption, and also provide approved PRO BONO SERVICES through a LAWPRO-approved pro bono PROFESSIONAL SERVICES program associated with Pro Bono Law Ontario as follows:

- They will be provided with the standard Run-Off Insurance Coverage of \$250,000 per claim/in the aggregate for their approved pro bono PROFESSIONAL SERVICES, even though the services are provided while exempt under the program; and
- They will not be required to pay any deductible amount for claims relating solely to such services.

LAWYERS otherwise are not insured under the program for any other pro bono or other PROFESSIONAL SERVICES provided while claiming exemption under the program on the basis of eligibility rule (a) not practising law.

Coverage for LAWYERS who buy the standard insurance program coverage  
LAWYERS who opt to purchase the standard insurance program coverage (as detailed on pages 20-21) will qualify for the following program enhancements with respect to the approved PRO BONO SERVICES provided through a LAWPRO-approved pro bono PROFESSIONAL SERVICES program associated with Pro Bono Law Ontario:

- They will not be required to pay any deductible amount or claims history levy surcharge for claims relating solely to such services;
- Those applying for the part-time practice option will not be required to consider any hours of professional time or past claims relating solely to these services in their application for this part-time practice option.

### Clinics funded by Legal Aid Ontario

Retired LAWYERS who are interested in working as volunteers in legal aid clinics may apply to exempt themselves under the insurance program, provided they meet the exemption criteria for LAWYERS working or volunteering in legal aid clinics, as described in section 9. (1)6 on page 26 and *Interpretations: Legal Aid Services* on page 28 of this booklet.

# increasing your insurance protection

## Why consider increasing your insurance protection?

To answer this question, you need to assess the claims potential of your past practice and consider carefully the implications of LAWPRO's claims-made-and-reported insurance policy.

### Claims may exceed your basic Run-Off Coverage limits

Statistics tell us that claims regularly exceed the \$250,000 mark. For example:

- 1 in 40 claims exceeds the \$250,000 mark; and
- 1 in about 100 claims tops the \$500,000 mark.

Yet as a LAWYER claiming an exemption, you have only \$250,000 in coverage for all of the claims made against you now and in the future. A single claim, or a number of smaller claims, could easily exceed your Run-Off Coverage threshold, leaving you personally liable for any additional costs.

### A claims-made-and-reported policy focuses on today, not yesterday

A claims-made-and-reported policy provides coverage under the present policy for claims that arise out of past and present services. With a claims-made-and-reported policy, two developments together trigger coverage:

- a claim is made against you; and
- you report the matter to the insurer (LAWPRO) as a claim.

The focus is on when the claim is made against you and reported by you, not the year in which services are provided and the alleged error or omission is said to have occurred. Thus, if a claim is made against you and reported by you this year for services which you provided in 2008, the policy that responds is this year's LAWPRO policy, under which you have only Run-Off Insurance that provides coverage to a maximum of \$250,000 per claim and in the aggregate.

### Claims take time to develop

Research indicates that it takes an average of two to three years after you have engaged in the practice of law for a claim to surface. Moreover, up to 10 per cent of claims are not reported until five years after the service was provided. In some areas of practice, such as wills, estates, and real estate, it can take even longer before claims surface, including in relation to locum work.

In other words, LAWYERS must carefully assess the exposure of their past, present and future practice, and that of their partners, associates, employed LAWYERS and any others for whom the LAWYER can be held accountable, including in relation to LOCUM work, when determining their insurance coverage needs.

## Your past can come back to haunt you

Because of the circumstances in which most exempt LAWYERS provide services, their exposure to claims lies largely out of their past practice. You need to carefully assess the risk of claims associated with your past legal activities, and those of any partner or associate with whom you have practised.

In this context, consider the changes made to limitations periods with the introduction of the Limitations Act, 2002 (and transition rules). This legislation establishes a basic limitation period of two years and an ultimate limitation period of 15 years.

Of course, these limitation periods may not always apply. Consider, for example:

- proceedings that may be commenced outside of Ontario;
- PROFESSIONAL SERVICES that do not pertain to the laws of Ontario;
- a person with a claim while a minor or during a period of incapacity;
- a person with a claim who was or may have been misled or had essential facts concealed;
- the excluded types of proceedings and scheduled statutes whose limitation periods continue to apply; or
- the discovery date of the claim, whereby former limitation periods or no limitation period may apply.



### A side note on the ultimate limitation period

When the *Limitations Act, 2002* was proclaimed in force on January 1, 2004, many lawyers hoped that s. 15 of the Act would provide immediate protection against claims arising from legal services performed more than 15 years before the claim was made.

Section 15(2) of the Act provides that “no claim shall be commenced in respect of any claim after the 15th anniversary of the day on which the act or omission on which the claim is based took place...”

The judgment of the Court of Appeal in *York Condominium Corp. No. 382 v. Jay-M Holdings*, 2007 ONCA 49 (<http://www.canlii.org/en/on/onca/doc/2007/2007onca49/2007onca49.html>) (also found at 84 O.R. (3d) 414) appears to have put an end to this hope.

The Court held that where the allegedly defective services were rendered in 1978, by virtue of s. 24 of the Act (the “transition provision”), the defective services were deemed to have been rendered on January 1, 2004. Therefore, the 15-year “ultimate limitation period” was inapplicable.

By reason of this judgment, it appears that claims based on legal services rendered on or before January 1, 2004, will be barred only as of January 2, 2019. As we move through 2019, legal services provided throughout 2004 will begin to be shielded from claims by s. 15. Claims for services rendered throughout 2005 will come under s. 15’s purview through 2020, and so on into the future. In the meantime, based on this case, s. 15 appears to be of little practical importance.

## Your ongoing activities may expose you to claims

As an exempt LAWYER, your ongoing activities may expose you to claims.

An example: You elect to exempt yourself from the payment of premiums on the basis that you will continue to act in your capacity as an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, once the rest of your practice is wound down or turned over to others remaining in practice. Under the standard \$250,000 Run-Off Coverage, you do not have any protection for these ongoing activities. However, you could apply for and purchase expanded protection for activities of this type, as outlined on pages 14 to 20.

As well, if you provide *PRO BONO SERVICES* approved through a LAWPRO-approved *pro bono PROFESSIONAL SERVICES* program associated with Pro Bono Law Ontario, you may have an exposure for these ongoing services. However, you would have limited insurance protection for these services under the standard \$250,000 Run-Off Coverage.

Beyond this, the LAWPRO insurance program does not provide or make available any protection for professional services that you provide while exempt from paying insurance premium levies.

## Former partners' current Law Society coverage may not protect you

Don't count on the fact that past partners are still in practice and still have the full \$1 million per claim/\$2 million in the aggregate insurance coverage as a security blanket. If a claim is made against you, it could happen that your former firm or partners are not named in the proceedings; the claim may concern activities unrelated to the firm; or there may be a coverage issue (such as late reporting or failure to report) involving the practising former partner's(s') coverage. In all of these cases, you could discover that your \$250,000 basic Run-Off Insurance Coverage is inadequate, leaving you personally exposed.

As well, the growing number of Limited Liability Partnerships (LLPs) in Ontario further limits your ability to depend on the full practice coverage provided to former partners in the event of a claim. The LLP provisions of the *Partnership Act* provide LAWYERS who are practising in partnership with an opportunity to substantially reduce their vicarious exposure for the acts of their partners by becoming an LLP. Thus, former LLP partners who remain in practice, along with their insurer, may well find protection under the LLP provisions of the *Act*, which would not be available to you, leaving you exposed to the claim alone. This would be particularly so for claims arising out of services provided by you, or under your direct supervision, on behalf of the LLP.

It is important to realize that the limited liability protection afforded to partners in the past has been restricted to those relating to negligent acts or omissions. Although this is changing, as a partner in an LLP you remain fully exposed to liability for the wrongful acts or omissions of another partner or an employee of the partnership not under your direct supervision if the act or omission was criminal or

constituted fraud, even if there was no criminal act or omission, or if you knew of the act or omission and did not take the actions that a reasonable person would have taken to prevent it. Innocent Party Coverage helps fill this gap, as well as offering protection against exposures associated with partners and associates prior to the creation of the LLP.

We strongly encourage you to purchase insurance directly for your liability exposures.

**Assess your insurance needs** below reviews some questions you may want to ask yourself to determine your potential exposure to claims and the need to broaden your insurance coverage.

## How much is enough? Assess your insurance needs

The following are some of the questions you may want to ask yourself to help assess whether or not you should increase your Run-Off Coverage protection and/or secure Excess Insurance Coverage.

When reviewing these questions and assessing your exposure, remember to factor in both potential defence costs and interest payments, as well as actual damages. Depending on how long it takes to discover an error and resolve the claim, and the impact of costs, the value of the claim could be inflated by 50 to 100 per cent, or more.

### **Does the work of my former partners, associates and employees, expose me to claims now and in the future?**

- How well informed was I about their practices, procedures and communications — including file in-take procedures, documenting retainers, reviewing opinions, docket control and diary systems, completeness of documentation, and file retention and storage?
- Did they practise in areas such as litigation, corporate, commercial, real estate, tax, securities, or patents and trademarks, that can easily create exposures well above my insurance limits?
- If they have been involved in more claims-prone areas of practice, was the work focused either in the hands of a few with the right expertise, or with others under the appropriate supervision or guidance?
- Are there any non-traditional or other exposures to consider? Consider non-traditional law practices or client arrangements, and the activities of non-lawyer employees, or multi-discipline practice exposures.
- Where are my former partners and associates now and what insurance coverage, if any, do they have? You may find that you are exposed to claims for their past services, particularly where they do not maintain adequate insurance coverage today. Are their existing limits likely to have been eroded by claims already reported?
- Do I know what limitation periods are likely to apply to these various types of claims? Is the clock continuing to run? Would I be in a position to defend these and other claims should they arise?



## **Do I share exposure for the work of others outside the firm?**

- Consider the law practices of others, including those of former associates, co-tenants, and others with whom you may have shared space or resources. Also consider, subcontracted or supervisory counsel, any previous counsel or co-counsel on files, 'of counsel' and backup counsel for your practice, as well as those who are or have been otherwise affiliated with your practice or services.
- Am I satisfied that the letterhead, office signage, reception and telephone, fax, website, advertisement and promotional materials, of both my practice and any practice that is or has been affiliated with it, consistently and clearly communicated the nature of the relationship of my practice to that of others?
- Did my retainer agreements, invoicing and billing arrangements with clients consistently and clearly communicate the nature of the relationship of my practice to that of others?
- Did I consider LOCUM work, whether by me or others in my firm or former firm on behalf of others, or by others on my behalf or firm members' behalf. Was it clear to clients and others that the work was being done as LOCUM work? What type of file work was involved? Are these files available in the event of a claim?

## **Did I handle matters which potentially exposed me to a claim for damages that could exceed my existing insurance coverage limits?**

- Did I or those in my former firms handle major financial transactions, or represent clients in transactions where the stakes are high? Consider for example, securities dealings, commercial business, international transactions, pension dealings, corporate litigation, tax advice, intellectual property services, and class action suits.
- Did I or those in my former firms represent clients where the stakes were significant? Consider pension work, patents and trademarks, environmental-related services, or class action suits.
- Did I or those in my former firms represent clients who are more apt to bring claims? Consider changes in client ownership or management, as well as the jurisdiction in which the client or its parent is likely to bring a claim.
- Have my individual and corporate clients grown in wealth? Do I know the extent of my clients' reliance on my past advice? Have the stakes continued to grow? Consider the drafting of prenuptial agreements and wills, as well as advice and services for start-up companies, 'dot-com' clients, and growing businesses.
- What limitation periods are likely to apply to such claims? How long will I continue to be exposed?

## **What checks and balances were in place for trust accounts?**

- Did my former firms maintain large trust accounts or trust accounts with lots of activity?

- Have they had careful controls in place through out governing the activities in these accounts? Were the trust accounts overseen by more than one LAWYER? Were two signatures required for each cheque or withdrawal?

## **Do I have multiple file or client exposures?**

- Did I or those in my former firm(s) act on matters for more than one client who, if they sued collectively, could expose me to claims for damages that exceed my insurance coverage limits?
- Has much of my former firm's work involved the same outside participants that might lead to similar or related claims? Consider, for example, the possible impact of common error or fraud by others involved in these files (like an appraiser, expert or individual involved in repair or remedial work).
- Did I have multiple files relying on the same legal research or opinion that could compound my exposure? It is not unusual for a LAWYER to be providing opinions to different clients by relying on the same research or general or past opinion. If there is an error in the underlying research or opinion (whether your own, or that of other firm members, or that subcontracted to outside counsel), the cumulative costs of claims could easily exceed your insurance coverage limits.

## **What would be the commercial impact of an error in the matters I handled?**

Remember the impact of damages could stretch over many years, and exceed the apparent dollar value of the file that you handled. Consider the LAWYER who neglected to renew a lease in a rising market. Damages? Over \$8 million.

## **Am I concerned about my personal exposure if a claim or claims exceed my present coverage limits?**

Remember that once your coverage limits have been exhausted, you could be personally liable for any claim awards made against you.

## **Am I covered under my former firm's excess policy?**

Your former firm(s) may have arranged coverage which is applicable to you and your activities while a member of the firm. You should review the terms and conditions of these policies carefully as the coverage may not be sufficient; there may be gaps in protection, there may be no coverage for your practice while with other firms, or there may be no coverage for services that you provided outside of your firm practice. You should determine whether or not these policies are being maintained, what coverage and limit protection is being provided, and how you would go about reporting a claim.

## Options to increase your insurance coverage

### Option A: Increase Run-Off Coverage protection

Increasing your basic Run-Off Coverage is an option you may want to consider if you are concerned that the total value of claims made against you while exempt, in the past, this year and in the future could exceed the \$250,000 Run-Off Coverage limit cap.

As well, if you are electing exemption on the basis that you are named or act as an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, even though the rest of your practice is being wound down, you may wish to apply for and purchase protection for these ongoing activities.

Although the standard \$250,000 Run-Off Coverage does not provide protection for these ongoing activities, you may apply for and purchase expanded coverage for activities of this type. This expanded protection may be included under the \$250,000 Run-Off Coverage limit, or increased Run-Off Coverage protection discussed on the next page. Through a deeming provision, services of this type that have yet to be performed may be included under the Run-Off Coverage protection provided to you.

#### 4 ways to tailor your Run-Off Coverage protection

When you apply to increase your Run-Off Coverage, you can select a number of options:

- *A choice of coverage limits*

You can apply to increase your coverage limits to:

- \$500,000 per claim and in the aggregate; or
- \$1 million per claim and \$2 million in the aggregate.

In choosing which Increased Run-Off Coverage should apply, you are deciding how much protection would be needed to protect against one or more large claims that may exceed the standard \$250,000 per claim and aggregate Run-Off limit.

- *A choice of coverage terms*

You can specify the length of time during which you can report claims and during which the Increased Run-Off Coverage protection applies. Coverage terms range from two to five years.

In selecting the term, you are deciding the period of time during which you will have protection against claims that together may otherwise exceed the standard \$250,000 aggregate Run-Off protection. You are also establishing the exposure to claims that the increased aggregate limit under the Increased Run-Off Coverage is likely to have.

Once your additional limit term has expired, you can apply for further term policy coverage at that time. If you choose not to re-apply to increase your Run-Off Coverage at that point, your coverage limits would return to the base \$250,000 per claim and in the aggregate limit, subject to any claims already reported while on exemption. This includes claims reported while any increased Run-Off

Coverage was in force, since Increased Run-Off Coverage provides increased limit protection only and does not replace the standard Run-Off Coverage.

- *Increase Innocent Partner Coverage limits*

You can also apply to have your Increased Run-Off Coverage protection made applicable to innocent partner claims. This is an option you may want to consider if you want greater assurance that no criminal, malicious, fraudulent or dishonest act of a former partner, associate and employed LAWYER of the firm is likely to expose you to claims that exceed \$250,000 in the past, today and in the future.

You can apply to increase your Innocent Partner Sublimit Coverage to:

- \$500,000 per claim/in the aggregate; or
- \$1 million per claim/in the aggregate.

- *Cover certain services as estate trustee, trustee for inter vivos trust or power of attorney*

You can also apply to increase your Run-Off Coverage protection to include protection for services as an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, if you have elected exemption on the basis of eligibility rule (h) estate trustee, trustee for *inter vivos* trust or attorney for property (as described on page 3).

With regard to this expanded protection:

- your role as trustee or attorney for property must be residual work from your past practice in Ontario, and not where you have only been named in retirement;
- coverage may apply in respect of a single trusteeship or power of attorney, or in respect of a number of trusteeships and/or powers of attorney;
- coverage would not apply in the case of a trusteeship, or attorney for property, in respect of your own family members;
- coverage would not apply in respect of any dishonest, fraudulent, criminal or malicious act(s) or omission(s);
- availability and conditions may apply, based on individual underwriting.

### Premium costs

The premium cost to increase your Run-Off Coverage protection will vary from applicant to applicant. In underwriting the coverage, LawPRO considers a number of factors, including the number of years you practised law, the area(s) of law in which you practised, and how long it has been since you were in private practice. The cost of this coverage starts at about \$220 per annum to increase the Run-Off Coverage protection to \$500,000 per claim and in the aggregate for the lowest risk-rated LAWYERS.

The additional premium cost to have your Increased Run-Off Coverage protection made applicable to innocent partner claims, is calculated as a percentage of the premium to increase your Run-Off Coverage protection. You can choose to increase your Innocent Partner Sublimit Coverage to:

- \$500,000 per claim and in the aggregate for a 5 per cent additional premium; or
- \$1 million per claim and in the aggregate for an 8 per cent additional premium.

Avoid any chance of a gap in coverage. Apply today!

If you intend to increase and/or broaden your Run-Off Coverage protection, you should ensure that LawPRO has received your completed application **at least 60 days before your planned retirement date**, to ensure there is no gap in coverage and your higher coverage limits are in place on the day that you actually retire. If you opt to apply later, the full limit protection may not be available to you should a claim be reported.

Note that just because you have applied to increase and/or broaden your Run-Off Coverage protection you are not obligated to purchase this additional coverage. You can always opt to maintain only the basic Run-Off Coverage described earlier.

### How to Apply for Increased Run-Off Coverage Protection

You can receive a no obligation estimate for this coverage simply by submitting an application form for increased run-off protection. An application can be obtained in a variety of convenient ways:

Simply visit our website at [www.lawpro.ca](http://www.lawpro.ca) and log into the secured section of our website at **MY LawPRO** using your Law Society number and confidential password. (If you don't have a password or can't remember your password, follow the online instructions or contact our Customer Service Department at 416-598-5899 or 1-800-410-1013 for assistance.)

Follow the link to "View more online filing options". Under the "Additional Insurance Coverage" heading, select "Increase Run-Off Coverage Application". Complete and submit the application form (upon successful completion you will receive an online confirmation number that begins with IRP). Upon receipt of your completed application form, a no obligation estimate will be sent to you for your consideration.

**or**

Visit our website at [www.lawpro.ca](http://www.lawpro.ca) and click on the "E&O insurance" tab. Click on "Insurance Forms", expand the "Optional insurance coverages" heading and click on the "Application to Increase Run-Off Coverage" to download a PDF version of the application form.

Print off the application, complete the form and email, fax or send the application via regular mail to LawPRO Customer Service. Upon receipt of your completed application form, a no obligation estimate will be sent to you for your consideration.

**or**

Contact our Customer Service Department at 416-598-5899 or 1-800-410-1013 to request an application be sent to you. Upon receipt of your completed application form, a no obligation estimate will be sent to you for your consideration.



Upon our receipt of your completed application, your application will be reviewed, and a no obligation premium estimate will be provided to you based upon the coverage options chosen, your practice history, and other underwriting criteria.

You will have 30 days following the date of the premium estimate to confirm in writing if you want the coverage based on the estimate provided. If your confirmation is not received within this 30 day period, the estimate will no longer be considered valid and your application will be retired.

In most instances, your coverage will be put into effect 60 days after our receipt of your written confirmation. Because of the waiting period, it is important that you submit your application at least 60 days before you wish the coverage is to be in place, to ensure there is no gap in coverage and the requested coverage limits are in effect. This is particularly important for LAWYERS leaving private practice and applying to increase Run-Off Coverage protection, as you want to ensure the desired coverage limits are in effect on the day you actually leave private practice.

Please note that upon nearing the expiry date of a period of Increased Run-off coverage, LAWPRO will automatically forward a notice of reminder, along with a further premium estimate of a renewed term of increased coverage and a renewal application for your consideration. You will be invited to complete the renewal application at that time for a new period of this optional coverage.

## **Option B: Purchase Excess Insurance Coverage**

As its name suggests, excess insurance is a “peace of mind” insurance coverage that provides you with an additional layer of protection.

### *Why buy excess coverage?*

Buying additional excess insurance coverage is an option you may want to consider if:

- you have already opted to increase your Run-Off Coverage protection to the maximum \$1 million per claim/\$2 million in the aggregate; and
- you are still concerned that the cost of claims made against you could exceed the \$1 million per claim/\$2 million in the aggregate limits you have secured.

*How much excess coverage is enough?*

Although liability issues vary from one LAWYER to another, there are some general questions you may want to ask yourself to help assess the potential exposure to claims arising out of PROFESSIONAL SERVICES you provided while in private practice.

LOCUMS and the need for Excess Liability Insurance

If you acted as a LOCUM you were standing in for another LAWYER to cover or run his/her law practice while away.

LAWPRO's optional Excess program automatically extends coverage to LOCUMS and LOCUM work under the Excess policy issued to the firm that has hired you (the contracting firm). But not all excess insurers may do so.

Firms purchasing excess insurance from other insurers are **strongly encouraged** to obtain written confirmation from their excess insurer that the LOCUM and the contracting firm are **both** insureds under any excess policy issued, and that coverage is fully afforded in relation to LOCUM work that has or may be done.

**Assess your insurance needs** on pages 10 to 13 reviews some of the questions you should be asking yourself in assessing your potential exposure to a claim.

Premium costs

LAWPRO's Excess Insurance program offers competitive rates for excess limits ranging from \$1 million per claim/\$2 million in the aggregate to \$9 million per claim/\$9 million in the aggregate *above the \$1 million per claim/\$2 million in the aggregate* coverage limit you have already secured by increasing your Run-Off Coverage protection to the maximum available. Rates for Excess Insurance Coverage are set each year.

Note that there is no protection under the LAWPRO insurance program for any PROFESSIONAL SERVICES you provide while on exemption, unless specifically endorsed.

Interested in Obtaining Excess Coverage with LAWPRO?

Before making your final decision to purchase Excess coverage with LAWPRO, you should first contact LAWPRO and request a no-obligation premium estimate for your firm. Simply contact LAWPRO Customer Service at 416-598-5899 or 1-800-410-1013 and speak to any of our Customer Service Representatives to receive a no-obligation estimate. The estimate provided will be based on existing information in

our database such as firm size, practice circumstance, areas of practice, claims experience and other underwriting criteria; actual premiums will be provided on completion of the Excess Insurance Application form.

Simply visit our website at [www.lawpro.ca](http://www.lawpro.ca) and log into the secured section of our website at **MY LAWPRO** using your Law Society number and confidential password. (If you don't have a password or can't remember your password, follow the online instructions or contact our Customer Service Department at 416-598-5899 or 1-800-410-1013 for assistance.)

Follow the link to "View more online filing options". Under the "Additional Insurance Coverage" heading, select "Excess Liability Insurance Application". Complete and submit the application form (upon successful completion you will receive an online confirmation number that begins with XS).

**or**

Visit our website at [www.lawpro.ca](http://www.lawpro.ca) and click on the "E&O insurance" tab. Click on "Insurance Forms", expand the "Optional insurance coverages" heading and click on the "Excess Liability Insurance Application" to download a PDF version of the application form.

Print off the application, complete the form and email, fax or send the application via regular mail to LAWPRO Customer Service.

**or**

Contact our Customer Service Department at 416-598-5899 or 1-800-410-1013 to request an application be sent to you.

Please note, the effective date of this coverage is 60 days from date of LAWPRO's receipt of the completed Excess Liability Insurance Application form.



LAWPRO's Excess Insurance program is underwritten and rated on an individual firm basis, based on a risk assessment of information you provide in the Excess Liability Insurance application form. Because Excess Insurance is underwritten on a firm basis, the amount of excess coverage you buy is the total pool of funds available for defence costs and indemnity payments for all LAWYERS in the firm. LAWYERS in your firm

therefore would have access to their primary coverage of \$1 million per claim/\$2 million in the aggregate plus the excess pool, if its limits have not been exhausted by claims from other LAWYERS in your firm. Excess Insurance is available from LAWPRO and in the commercial market.

### **Option C: Purchase the standard insurance coverage**

As is fully explained on pages 21-22, the standard program provides more extensive coverage and a choice of deductibles. Many “semi-retired” LAWYERS may qualify for the 50 per cent premium discount available to part-time practitioners.

### **For information and an application form,**

Visit the LAWPRO website at [www.lawpro.ca](http://www.lawpro.ca),  
or contact the LAWPRO Customer Service  
Department at 1-800-410-1013 or  
(416) 598-5899; fax (416) 599-8341 or  
1-800-286-7639; or via e-mail to  
[service@lawpro.ca](mailto:service@lawpro.ca).

# insurance coverage for non-exempt **LAWYERS**

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## The standard insurance program coverage

In some cases, **LAWYERS** who have retired from active private practice also decide to work part-time or occasionally engage in the practice of law for family and friends. If you plan to continue engaging in the practice of law in private practice — even on an occasional basis — you must obtain the standard insurance program coverage. Note that many **LAWYERS** in this situation may qualify for the 50 per cent premium discount provided to part-time practitioners.

## Comprehensive insurance protection

Key features of the **LAWPRO** liability insurance coverage include the following:

- **More extensive coverage**

The standard insurance program provides the following insurance protection:

- coverage for your current and past **PROFESSIONAL SERVICES**;
- coverage of \$1 million per claim/\$2 million in the aggregate, renewed annually, for your **PROFESSIONAL SERVICES**.

- **A reduced premium for those qualifying for part-time practice**

In many cases, “semi-retired” **LAWYERS** who only occasionally engage in the practice of law and buy the standard insurance coverage qualify for the 50 per cent premium discount provided to part-time practitioners.

To be eligible for this discount, you must meet the following criteria:

- The amount of time you engage in the practice of law in the **last and current** fiscal year is limited to 20 hours per week on average for each week actually worked, and 750 hours per year of professional time in private practice, docketed and undocketed; (note: this amount is pro-rated for **LAWYERS** whose practice status changes at some point during the year); **and**
- Your gross billings in private practice in the **past** fiscal year **and** in the **current** year did/do not exceed \$75,000 (again pro-rated for **LAWYERS** whose practice status changes during the year); **and**
- You cannot have reported a claim under the **LAWPRO** program with an indemnity payment or repair made within the last five years.

- **A choice of deductible types and amounts**

With the standard LAWPRO insurance program, you can choose deductibles varying from a \$Nil deductible to a \$25,000 deductible (some restrictions apply). You can also choose to have the deductible apply to both claim expenses and indemnity payments, or to indemnity payments only. Premiums will increase or decrease depending on the options selected.

## **For information and an application form,**

Visit the LAWPRO website at [www.lawpro.ca](http://www.lawpro.ca), or contact the LAWPRO Customer Service Department at 1-800-410-1013 or (416) 598-5899; fax (416) 599-8341 or 1-800-286-7639; or via e-mail to [service@lawpro.ca](mailto:service@lawpro.ca).

## **general information**

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### Informing LAWPRO about your decision to retire from practice

As soon as you know the date on which you plan to cease practising law, you should notify both LAWPRO and the Law Society of Upper Canada of your intentions.

To inform LAWPRO, complete and file an exemption form, available from our website ([www.lawpro.ca](http://www.lawpro.ca)) or from Customer Service as noted above.

## run-off insurance coverage for LAWYERS' estates

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One of the issues an estate trustee should consider when dealing with a LAWYER'S estate is the estate's potential exposure to claims from the deceased LAWYER'S past practice. Recognizing that it takes time to settle matters after the death of a LAWYER in practice, LAWPRO provides a LAWYER'S estate with the full increased Run-Off Coverage protection of \$1 million per claim/\$2 million in the aggregate for the first 90 days immediately following the death of a LAWYER carrying the standard insurance coverage, at no charge.\* If at the time of death the LAWYER was exempt from payment of insurance premium levies,\*\* the standard Run-Off or Increased Run-Off Coverage protection would continue in force.

Understanding that the estate may remain liable for claims arising out of the deceased LAWYER'S past practice for many years to come, the estate trustee should assess the potential liabilities of the estate for the deceased LAWYER'S practice before any current coverage expires. Consideration should be given to applying for additional insurance protection beyond the standard Run-Off Coverage limit of \$250,000 per claim and in the aggregate. For a description of the standard Run-Off Coverage, please see page 5 of this booklet; for information on the options available to the estate to increase insurance protection, see pages 14-17.

The reasons an estate should consider increasing the insurance coverage and the types of questions that should be asked in assessing insurance needs are not unlike those facing a retiring LAWYER. These are addressed on pages 10-13 of this booklet. In considering these types of questions though, it is important that the estate trustee first take steps to become familiar with the deceased LAWYER'S former practice to assess any potential exposures that may exist. As a practical matter, this may mean meeting with those familiar with the deceased LAWYER'S past practice, including former partners, associates or staff of the deceased LAWYER. Their insights may be very helpful in considering the general nature and specific details of the deceased LAWYER'S practice, which are necessary in assessing insurance needs.

LAWPRO invites the estate trustee to err on the side of caution in assessing the insurance needs of the estate. We also invite the estate trustee to consider the prospect of any excess insurance being maintained by others that may benefit the estate.

\* LAWYERS claiming exemption on the basis of mobility or temporary leave of absence are also provided with the benefit of this 90-day coverage, but only as it relates to PROFESSIONAL SERVICES already insured under the policy.

\*\* Other than for those claiming exemption based on mobility or temporary leave of absence.

retired LAWYERS, estate trustees, emeritus LAWYERS,  
judges and others no longer practising law



# **appendices**

# appendix I

## Rules for exemption eligibility

Section 9 of By-Law 6, under Section 62 of the *Law Society Act*, deals with the rules for exemption eligibility under the program, and provides as follows:

- 9.(1) The following are eligible to apply for exemption from payment of insurance premium levies:
1. Any licensee\* who, during the course of the year for which a levy is payable, will not engage in the practice of law in Ontario.
  2. Any licensee who, during the course of the year for which the levy is payable,
    - i. will be resident in a Canadian jurisdiction other than Ontario,
    - ii. will engage in the practice of law in Ontario on an occasional basis only, and
    - iii. demonstrates proof of coverage for the licensee's practice of law in Ontario under the mandatory professional liability insurance program of another Canadian jurisdiction, such coverage to be reasonably comparable in coverage and limits to professional liability insurance that is required under the Society's insurance plan.
  3. Any licensee who, during the course of the year for which the levy is payable,
    - i. will be resident in a reciprocating jurisdiction, and
    - ii. demonstrates proof of coverage for the licensee's practice of law in Ontario under the mandatory professional liability insurance program of the reciprocating jurisdiction, such coverage to be reasonably comparable in coverage and limits to professional liability insurance that is required under the Society's insurance plan.
  4. Any licensee who, during the course of the year for which the levy is payable,
    - i. will be employed by a single employer;
    - ii. will engage in the practice of law only for and on behalf of the employer as,
      - A. counsel or solicitor to the Government of Canada or the Government of Ontario,
      - B. a Crown Attorney,
      - C. counsel to a corporation other than a law corporation, or
      - D. a city solicitor, and
    - iii. will not engage in the practice of law in Ontario other than for and on behalf of the employer.
  5. Any licensee employed as a law teacher who, during the course of the year for which a levy is payable, will not engage in the practice of law in Ontario other than teaching.
  6. Any licensee who, during the course of the year for which a levy is payable,
    - i. will be employed or volunteer in a clinic within the meaning of the *Legal Aid Services Act, 1998*, a student legal aid services society or an Aboriginal legal services corporation, that is funded by Legal Aid Ontario, but will not be directly employed by Legal Aid Ontario,

\* "Licensee" means a licensee who holds a Class LI licence.

- ii. will engage in the practice of law only through the clinic, student legal aid services society or Aboriginal legal services corporation to individuals in communities served by the clinic, student legal aid services society or Aboriginal legal services corporation and will not otherwise engage in the practice of law in Ontario, and
  - iii. demonstrates proof of coverage for such practice of law under a professional liability insurance policy issued by a licensed insurer in Canada, such coverage to be at least equivalent to that required under the Society's insurance plan.
7. Any licensee who, during the course of the year for which a levy is payable, will act in the capacity of an estate trustee, a trustee for an *inter vivos* trust or an attorney for property, in respect of an estate, a trust or a property of a person other than a related person of the licensee of which the licensee was named as estate trustee, trustee or attorney while the licensee was engaged in the practice of law in Ontario, and
- i. and will not otherwise engage in the practice of law in Ontario, or
  - ii. who otherwise qualifies for exemption from payment of insurance premium levies under paragraph 4, 5 or 6, and will not engage in the practice of law in Ontario other than as provided for under this paragraph or paragraph 4, 5 or 6.

**Interpretation: occasional practice of law**

- (3) For the purposes of paragraph 2 of subsection (1), in any year, a member engages in the practice of law on an occasional basis if, during that year, the licensee,
- (a) engages in the practice of law in respect of not more than ten matters; and
  - (b) engages in the practice of law for not more than twenty days in total.

**Interpretation: "reciprocating jurisdiction"**

- (4) In subsection (1), "reciprocating jurisdiction" means a Canadian jurisdiction other than Ontario,
- (a) which is a signatory to,
    - (i) the National Mobility Agreement originally entered into in December 2002 by the Society, the Law Society of British Columbia, The Law Society of Alberta, the Law Society of Saskatchewan, The Law Society of Manitoba, The Barreau du Québec, the Nova Scotia Barristers' Society and the Law Society of Newfoundland; or
    - (ii) the Territorial Mobility Agreement originally entered into in November 2006 by the Society, the Law Society of Yukon, the Law Society of Northwest Territories, the Law Society of Nunavut, the Law Society of British Columbia, The Law Society of Alberta, the Law Society of Saskatchewan, The Law Society of Manitoba, The Barreau du Québec, the Law Society of New Brunswick, the Nova Scotia Barristers' Society, the Law Society of Prince Edward Island and the Law Society of Newfoundland;
  - (b) in which a licensee is authorized to engage in the practice of law; and
  - (c) which would exempt the licensee from its mandatory professional liability insurance program if the licensee were resident in Ontario and demonstrated proof of coverage for the licensee's practice

of law in the jurisdiction under the Society's insurance plan which was reasonably comparable in coverage and limits to the professional liability insurance that would otherwise be required of the licensee by the jurisdiction.

**Interpretation: "employer"**

(5) In paragraph 4 of subsection (1), "employer" includes a corporation, any affiliated, controlled and subsidiary company of the corporation and any other entity employing the licensee.

**Interpretation: "affiliated", "controlled" and "subsidiary"**

(6) In subsection (5), "affiliated", "controlled" and "subsidiary" have the same meanings given them in the *Securities Act*.

**Interpretation: "resident"**

(7) In subsection (1), "resident" has the same meaning given it for the purposes of the *Income Tax Act* (Canada).

**Interpretation: Legal Aid Services**

To qualify for this exemption, you can only be providing PROFESSIONAL SERVICES through the clinic, student legal aid services society, or Aboriginal legal services corporation, to individuals served by such. Any PROFESSIONAL SERVICES you provide to parties outside the scope of your employment or volunteer work with such are considered to be services provided in private practice; in this case, you would not qualify for the exemption and would be required to pay the LAWPRO insurance premium, as required by the Law Society.

However, if you provide *pro bono* PROFESSIONAL SERVICES through an approved program associated with Pro Bono Law Ontario, you would continue to be eligible for exemption, and would receive insurance coverage, as explained on page 6-7 of this booklet. As well, LAWYERS who provide *pro bono* PROFESSIONAL SERVICES for non-profit organizations (not associated with Pro Bono Law Ontario) may continue to qualify for exemption. For details, please contact the LAWPRO Customer Service Department.

## appendix 2

### Policy definitions (Part V)

**CLAIM(S)** means:

- (i) a written or oral demand for money or services; or
- (ii) a written or oral allegation of breach in the rendering or failure to render Professional Services; received by the INSURED and resulting from a single or related error(s), omission(s) or negligent act(s) in the performance of or failure to perform PROFESSIONAL SERVICES.

All CLAIMS, or circumstances of an error, omission or negligent act which any reasonable person or LAW FIRM would expect to subsequently give rise to a CLAIM, which arise from a single or related error(s), omission(s) or negligent act(s), shall be considered a single CLAIM regardless of the number of INSUREDS or the number of persons or organizations making a CLAIM or the time or times the error(s), omission(s) or negligent act(s) took place.

**EMPLOYEE(S)** shall include a person who provides services for another under either a contract of service or contract for services on a full-time basis.

**LAWYER(S)** means each person who holds a Class LI licence pursuant to the by-laws of the *Law Society Act*, R.S.O. 1990, C.L.8.

**LOCUM** means a PRACTISING LAWYER who substitutes for another, on a temporary basis, in the performance of PROFESSIONAL SERVICES for the clients of the other PRACTISING LAWYER or his or her LAW FIRM. For the purposes of such work, the LOCUM is deemed to be a member of the LAW FIRM to which the other PRACTISING LAWYER belongs.

**PRACTISING LAWYER(S)** means a LAWYER who is engaged in the practice of law and is not exempt from the payment of insurance premium levies pursuant to the by-laws of the *Law Society Act*, R.S.O. 1990, C.L.8.

**PRO BONO SERVICE(S)** means approved *pro bono* PROFESSIONAL SERVICES provided by the insured after January 1, 2003, through an approved *pro bono* PROFESSIONAL SERVICES program, where the approved *pro bono* PROFESSIONAL SERVICES and PROFESSIONAL SERVICES program are approved by the insurer in advance of writing.

**PROFESSIONAL SERVICES** means the practice of the Law of Canada, its provinces and territories, and specifically, those services performed, or which ought to have been performed, by or on behalf of an INSURED in such INSURED'S capacity as a LAWYER or member of the law society of a RECIPROCATING JURISDICTION . . . and shall include, without restricting the generality of the foregoing, those services for which the INSURED is responsible as a LAWYER arising out of such INSURED'S activity as a trustee, administrator, executor, arbitrator, mediator, patent or trademark agent.

## appendix 3

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### Tools and resources from practicePRO

LAWPRO's practicePRO initiative provides risk management, claims prevention and law practice management information to Ontario lawyers.

#### **AvoidAClaim.com**

A blog that provides immediate and practical information to help lawyers avoid legal malpractice claims. (<http://avoidclaim.com>)

#### **The “managing” series of booklets**

These ‘how-to’ booklets provide practical insights, precedents and checklists to help lawyers deal with specific law practice management issues. These booklets will help you to manage conflicts of interest, practice interruptions, the finances of your practice, and more. (<http://practicepro.ca/managingbooklets>)

#### **LAWPRO Magazine**

LAWPRO Magazine is published throughout the year and sent to all LAWYERS in private practice in Ontario. All the articles from past issues are available, and can be accessed chronologically and by topic in the LAWPRO Magazine archives. ([www.lawpro.ca/magazinearchives](http://www.lawpro.ca/magazinearchives)).

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#### **Practice aids**

On the practicePRO site you can find many helpful practice aids, including: checklists and retainer precedents, fraud prevention information, limitation period charts, client relations help and much more.

#### **The Online Coaching Centre (OCC)**

The OCC is an online, self-coaching tool, comprising more than 150 modules, to help LAWYERS become more productive and effective in their professional and personal lives. Topics covered include: communicating powerfully; managing stress; overcoming procrastination; managing practice more efficiently; developing new business opportunities; and capitalizing on emotional intelligence. (<http://practicepro.ca/occ>)

#### **Wellness resources**

The practicePRO website provides links to assessment tools, guides and resources to help LAWYERS address wellness and balance issues. (<http://practicepro.ca/wellness>)

#### **Technology resources**

practicePRO helps LAWYERS integrate technology into their practices through a variety of technology resources and articles on such topics as E-discovery and electronic data security. (<http://practicepro.ca/technology>)

For more information on how practicePRO can work for LAWYERS, contact us at 416-596-4623 or 1-800-410-1013, or by e-mail [practicePRO@lawpro.ca](mailto:practicePRO@lawpro.ca), or visit our website at [www.practicepro.ca](http://www.practicepro.ca)



Lawyers' Professional Indemnity Company  
t (416) 598 5800 or 1 800 410 1013  
f (416) 599 8341 or 1 800 286 7639

e-mail: [service@lawpro.ca](mailto:service@lawpro.ca)  
[www.lawpro.ca](http://www.lawpro.ca)