

Need Proof of Coverage?

Our website at www.lawpro.ca has now been updated to allow lawyers to create and access a Certificate of Insurance on their own. Accessing this technology will allow a lawyer to request a Certificate 24 hours a day, seven days a week and will produce a Certificate faster than if you were to request LAWPRO Customer Service staff to do it for you.

As an aside, in most cases the Declarations page(s) will suffice as proof of coverage to most Law Societies or clients, as it clearly indicates the policy period as well as coverage limits with LAWPRO. The Declarations page(s) form part of the Professional Liability insurance premium invoice document, which may be downloaded from our website at www.lawpro.ca.

In case the Declarations page is not sufficient for a lawyer's needs and an actual Certificate of Insurance is required, it can be created and accessed directly from our website:

- Log in to MY LAWPRO with the Law Society number and confidential online password (If a password reminder is needed, or a new password needs to be set up, you can follow the online instructions or contact LAWPRO Customer Service for assistance at 416-598-5899 or 1-800-410-1013);
- Click on the "Primary Policy Docs" tab, scroll down to the bottom of the page to the Certificate of Insurance heading, and click on the "Request for Certificate of Insurance" link;
- Ensure the contact information displayed is correct and complete, click the checkbox to request the Certificate, and then click the "Submit Request" button;
- When the Certificate has been issued, a notification will be sent by email and the Certificate can then be accessed and downloaded from the same Primary Policy Documents web page.

If you have any questions or need further assistance in accessing the Certificate of Insurance, please contact our Customer Service Department at 416-598-5899 or 1-800-410-1013.

The screenshot shows the LAWPRO website interface. On the left is a navigation menu with options like 'Address Change', 'Online Forms', 'My LAWPRO', 'File Online', 'Account Summary', 'Risk Management Credit', 'Update Payment Info', 'Transaction Levy Filing', 'E-Filing History', and 'Policy Documents'. The main content area is titled 'My LAWPRO > Primary Policy Documents' and shows the user's profile: 'My LAWPRO®', 'LSUC #: 12345A', and 'Name: JOHN DOE LAWYER'. Below this are tabs for 'File Online', 'Account Summary', 'Risk Management Credit', and 'E-Filing History'. The 'Primary Policy Documents' tab is active, showing a list of documents including '2015 Insurance Application', '2015 Professional Liability Application Form (Review page)', 'Invoice & Declaration', '2015 Premium Invoice & Declaration page', 'Important Information on 2015 Policy and Invoice Documents', 'LAWPRO Policy 2015', 'English version', 'Aussi disponible en français', 'Real Estate/Civil Litigation Levy Surcharge & Exemption Forms', 'English version', 'Aussi disponible en français', 'Payment', 'Premium Payment Authorization (PPA) form', and 'Payment instructions'. A red circle highlights the 'Certificate of Insurance' section, which contains a link to 'Request for Certificate of Insurance'. Below this link is a paragraph explaining that the Declarations Page usually provides sufficient proof of coverage, but if not, the user can request a Certificate of Insurance. The form also includes a section for 'Request for Certificate of Insurance' with a checkbox and a 'Submit Request' button. At the bottom, there is a section for 'Lawyer name', 'Lawyer phone #', 'Lawyer email address', and 'Please go to Address Updates if your phone or email is missing or incorrect'.